

## Our Services

- Daycare
- Boarding
- Breakfast Club and After School Club.
- Priority, exclusive access to softplay area and doggy parks from March to October for VIP Members.
- Bi-annual school reports for VIP Members.
- Treat subscriptions.
- Basic groceries for your return from holiday.
- House checks while you are away.
- Daily journals on the health and well-being of your pooch, including photos.
- Special care for those dogs recovering from surgery or non-infectious illnesses and unable to attend daycare.
- 24hr emergency line for when life gives you lemons. We keep emergency spaces for daycare, boarding & grooming services.
- Grooming services; full groom including style trim, tidy-up, bath and brush out, nail trim, ear clean, anal glands, check for lumps and bumps.
- Retail; Raw food, freeze dried raw food, grooming products. Discounts available to VIP Members.
- We are happy to consider any other bespoke pet services that may be helpful whilst you are away from home; please ask a member of staff.



[Register New Account / Login](#)

[www.muckypupz.co.uk](http://www.muckypupz.co.uk)



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## Mucky Pupz VIP Membership

*for worry-free dog ownership*

Life has challenges for everyone but being a pet parent shouldn't be one of them.

*VIP Membership provides guaranteed daycare for your dog on your chosen days. You can get on with your day knowing that your pooch is well cared for and having fun!*



*We operate much like a nursery and are therefore not under pressure to fill spaces! Our standards are high and all dogs are subjected to rigorous assessment prior to acceptance.*

Mucky Pupz operates much like a nursery, and owners pay for a place at daycare. VIP Passes are made available to clients following a discretionary probationary period of up to 3 months.

Pay as you go daycare, (PAYG), requires a minimum attendance of 1 day per week. This enables dogs in our care to make strong bonds with their doggy friends and ensures a more stable pack. We can also get to know the dogs very well which makes our job a little easier in making sure that we are understanding body language.

Every dog is subjected to a rigorous assessment prior to being accepted into our daycare. Behaviour is monitored constantly and owners informed of anything we feel they should be aware of.

*We reserve the right to either permanently or temporarily exclude any dog that has received 3 or more formal warnings.*

### VIP Membership - How does it work?

1. You choose your level of membership from Bronze, Silver, Gold or Platinum.
2. You are entitled to daycare for 3, 4, 5 or 7 days per week. Your dog will be allocated the chosen number of days per week, regardless of whether your dog attends.
3. You can drop your dog to us at anytime from 5:30am and collect up to 10:30pm (with prior arrangement) at no extra cost for qualifying days. *Terms apply.*
4. We can take your dog to scheduled veterinary appointments, at no extra cost.
5. Boarding is charged at £14.00 per qualifying night, otherwise charged at £27.00 per night. (Please note that daycare is charged separately and is included within the cost of your VIP Membership). *See Prices.*
6. We can administer medication at no extra cost.
7. No surcharges are applied to your account for qualifying days.

### Daycare & Boarding Prices

All services are billed monthly, in advance, and due on 1st of each month. The table below shows all services available, and those that are included within each VIP Membership level. Services that are not included within your chosen service level, are still available to you, but will be charged separately. *All prices shown are inclusive of VAT. Boarding is charged by the night with collection day attracting the usual day rate.*

Service Level : Days p/w	Breakfast Club	Daycare / Monthly Rate	After School Club	Boarding (plus daycare cost)	Grooming	Monthly Treat Subscription	Facilities Hire	Retail Discount
PAYG : 1	No	£33.00	No	£27.00	No	No	No	
PAYG : 2	No	£33.00	No	£27.00	No	No	No	
Bronze VIP Membership : 3	Yes	£410.00	Yes	£14.00 per qualifying night	Yes	Yes	Yes	5%
Silver VIP Membership : 4	Yes	£540.00	Yes	£14.00 per qualifying night	Yes	Yes	Yes	10%
Gold VIP Membership : 5	Yes	£663.00	Yes	£14.00 per qualifying night	Yes	Yes	Yes	15%
Platinum VIP Membership : 7	Yes	£910.00	Yes	£14.00 per qualifying night	Yes	Yes	Yes	20%

*\*Please note: for PAYG clients, there is a minimum, non-refundable charge of 4 daycare sessions per month.*

- You are given daily updates as to the well-being and activities of your dog whilst at daycare and whilst boarding.
- Your daycare costs are spread evenly across 12 months. (50 weeks of the year minus bank holidays; we are closed for bank holidays and two weeks at Christmas; usually a couple of days beforehand until 3/4th January each year). *Boarding is not affected by closures.*
- We require one month's notice of cancellation for VIP Membership. This is to ensure that we can reallocate your space during this time; however, you can pay a holding fee for your VIP Pass each month if you need to take a break, to ensure your space is protected. We will then only offer your space out on a PAYG basis during the time your dog is absent. Your VIP Membership will be ready and waiting for when you return.
- Monthly dog treat subscription, provided at the beginning of each month.
- Other benefits are added from time to time.

### Additional VIP Benefits

- Grooming is included - you are entitled to 1 full groom every month. *Terms apply.*
- Nail clips, parasite checks, ear and eye checks & minor tidy-ups are included.
- Bi-Annual School Reports – *progress reports, recommendations and assessments.*
- Exclusive priority access to our doggy park & indoor softplay at weekends – bookable in 60 minute time slots.

*Facilities hire is available from 1st March - 31st October every year, weather permitting.*

*Do your research on daycare establishments. We are not all the same, just as not all dogs are the same! Take time to visit a few before making your final decision on which one is the best fit for you and your dog. Be wary of establishments that offer daycare on a 'turn up, no assessment, no need to book' basis. Managing a pack of dogs is a huge responsibility that we take very seriously. Your dog is your baby and deserves the very best of care!*